

PRIVACY POLICY & MEDICAL DATA CONSENT

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Company: JSC Insurance Group of Georgia
Brand: IGG Medical Tourism
Department: IGG Medical Tourism Department
Address: N22, Panjikidze str., Tbilisi, Georgia
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Email: info@igg.ge
WhatsApp: +995551026682

1. Data Collected

IGG may collect and process full name, date of birth, citizenship, passport or ID details, contact details, travel dates, payment information, insurance information and medical information voluntarily provided by the client.

Medical information may include symptoms, medical history, diagnoses, test results, prescriptions, medical reports, treatment preferences, clinic documents and other health-related documents.

2. Purpose Of Processing

Personal and medical data may be processed to process the order, issue, activate or manage the insurance policy, provide insurance coverage, provide organizational medical tourism support, communicate with clinics, doctors, assistance providers and other partners, arrange appointments, provide customer support, review claims and coverage requests, prevent fraud and misuse, comply with legal, accounting and regulatory obligations, and protect IGG's rights in case of disputes.

3. Medical Data Consent

The client gives explicit consent for IGG to process health-related data necessary to provide the requested insurance and medical tourism support services.

Without this data, IGG may be unable to issue or manage the insurance policy, provide medical tourism support, review claims or coordinate assistance.

4. Data Sharing

Relevant data may be shared with clinics, doctors, laboratories, assistance providers, translators, payment providers, IT service providers, legal and accounting advisors, regulators or public authorities where required by law, and other partners necessary to provide the service.

Data is shared only when necessary for service delivery, insurance administration, claims handling, legal compliance or protection of rights.

5. No Sale Of Medical Data

IGG does not sell the client's medical data.

6. Data Accuracy

The client is responsible for providing accurate and complete information.

7. Data Storage

Personal data is stored for as long as necessary to provide the service, manage insurance obligations, comply with legal and regulatory obligations, keep accounting records and protect IGG's rights.

8. Client Rights

The client may contact IGG at info@igg.ge to request access, correction, deletion or limitation of processing of personal data, where applicable by law.

9. Support Contact

For questions related to personal data or medical tourism support, the client may contact IGG by email at info@igg.ge or by WhatsApp at +995551026682.

10. Governing Law

This Privacy Policy & Medical Data Consent is governed by the laws of Georgia.

11. Consent

By accepting this Privacy Policy & Medical Data Consent, the client agrees that IGG may process personal and medical data for the purposes described above.